



Center for Collaborative Health
7300 Metro Boulevard Suite 400, Edina, MN 55439

Financial Policy

1. Our regular fees are as follows: Intake sessions \$250 and Therapy sessions \$200. Cost for evaluations and other services offered at CCH will be determined at the time of the referral and prior to commencement of services. You will be given advance notice if our fees should change.
2. **In network:** CCH will be responsible for filing claims to insurance companies on your behalf, with your consent as indicated below. If insurance denies payment, fees will then become the responsibility of the client.
 - CCH is in network with Aetna, Blue Cross Blue Shield, CIGNA Behavioral Health, Health Partners, Hennepin Health, Medica, Medical Assistance, Optum Health Behavioral Solutions (formerly United Behavioral Health), PreferredOne, and UCare. It is your responsibility to ensure that we are covered under your specific plan.
 - Please note that we are not in network with Medicare and will be unable to bill them for services regardless of whether they are your primary or secondary insurance.
 - CCH no longer accepts Employee Assistance Programs (EAP).
3. I understand that it is my responsibility to inform CCH of any changes to my insurance. Fees for any services provided that are not covered by insurance, either due to lack of coverage or change in benefits, will be the responsibility of the client.
4. **Out of network:** Clients will be provided with a receipt (after full payment of the session) that may be submitted to his/her health insurance company for possible reimbursement. Clients assume responsibility for filing their own reimbursement claims.
5. **Co-Pays:** Co-pays will be collected following date of service and charged to the card on file. Clients must maintain a functioning card on file, which can be a credit card, debit card, or HSA card (excluding American Express). By signing this agreement, you are consenting to charges. As a courtesy, clients may be informed of any charges prior to collecting. If you do not wish to have CCH use your credit card for co-pays and/or other fees, cash or checks can be accepted as payment instead as long as payment is received within 2 weeks of notification. This must be mutually agreed upon at initiation of services. Please note that CCH does not offer payment plans; the full amount is due at the time the claims are received and processed.
6. **Psychological Testing:** Findings and other materials may be withheld until full payment is received. The client understands that when fees for psychological testing are submitted to insurance, they may still be responsible for some or all of the total cost and agrees to pay. This cost will be determined by the insurance provider and cannot be predicted in advance by CCH.
7. Full payment for any other services is due at the time of service.
8. If you need to miss or change an appointment, please notify us at least 24 hours prior to your scheduled time and we will be happy to help reschedule you. Half of the full fee for a session will be charged if canceling or missing an appointment occurs within 24 hours of the appointment.
9. Completion of forms (PERA, FMLA, Short- and Long-Term Disability, etc.), as well as telephone contact or in person consultations with other professionals involved in your treatment exceeding 10 minutes will be charged at our regular rate of \$180/hour, prorated over the time needed and is not covered by insurance.
10. Finally, the party responsible for billing must consent in writing to the terms prior to initiation of services. Responsibility for payment will default to the client unless other arrangements are disclosed and agreed upon prior to initiation of services. In the case of shared custody, the presentation of legal documentation will be required.